

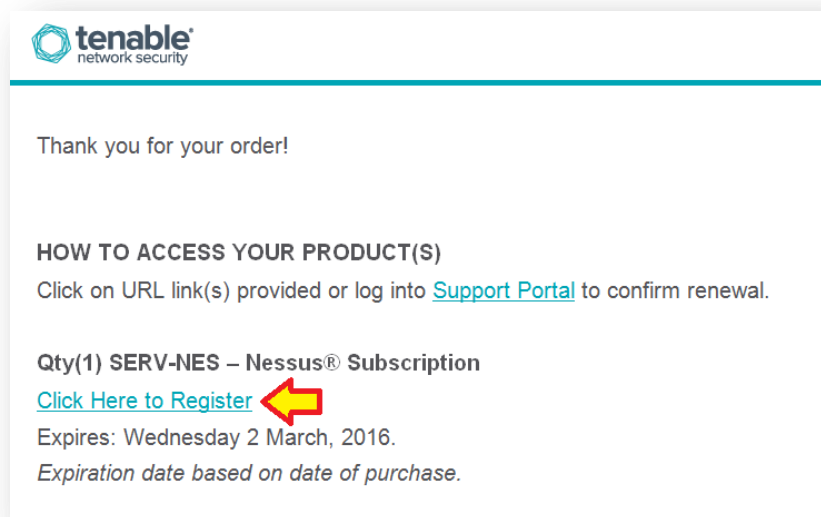
Nessus Registration Process

These instructions are provided to help the End User of Nessus create a Tenable Support Portal account and receive the Activation Code.

If you have renewed your subscription, you will not receive a URL and can skip to step 3 to confirm your new expiration date.

Create Your Tenable Support Portal Account

1. Click on the provided URL to create your account. If the link does not work, please cut and paste the entire URL into your browser.



2. The End User will need to click "Click Here to Start".




3. If you do not already have a Tenable Support Portal account (this is not the same as a Tenable Store account, which is for purchasing only and not providing support services), click on **"New Customer"**.

Were you a Tenable customer with a Tenable Support Portal account before this purchase?

Please note that an account with the Online Store is not a Tenable Support Portal account.

Utilize an existing Tenable Support Portal account.

 Create a new Tenable Support Portal account.

4. Fill in the requested information with a valid corporate email address that will be used for the login to the Tenable Support Portal.

Please complete form with your information:

Work Email: *

First Name: *

Last Name: *

Company: *

Address: *

City: *


State:

Postal Code: *

Country:

Telephone: *

Fax Number:

End User: * 

End User

Please verify that you are the end user for this purchase. If someone else in your organization will be managing your subscription/product, please forward the confirmation email to them so they can register directly with us.

- If you already have an account on the Tenable Support Portal, you still need to click on the URL to merge the new Activation Code with your existing account by selecting “**Existing Customer**”.

Were you a Tenable customer with a Tenable Support Portal account before this purchase?
Please note that an account with the Online Store is not a Tenable Support Portal account.

 Utilize an existing Tenable Support Portal account.

Create a new Tenable Support Portal account.


- Provide your Customer ID, Registered Email Address, and Tenable Support Portal account password, then click “**Search**”.

If you have an existing Tenable Support Portal account, please log into the portal, get your Customer ID, enter it here and click search. If you cannot find the contact you would like to assign this product to, contact support and have the contact added:

Customer ID:

Your Email:

Your Password:




- From the drop-down list, select the contact you would like to assign the product to, and then click “**Submit**”.

Your Email:

Your Password:

Contact:



- After verifying your account information, you will receive a product activation confirmation page that includes your Activation Code, Expiration Date, and directions to download your product.

Thank you for registering your Tenable product!

Nessus Professional Information

Customer ID: 000000

Registered Contact: yourname@domainname.org

Activation Code: XXXX-xxxx-XXXX

Expires: 02 March, 2016

GETTING STARTED

What to do now? Copy and paste the Activation Code into your instance or click on URL to log in to service.

Get up and running quickly using our help documents and videos [here](#).

DOWNLOAD PRODUCT AND ACCOUNT MANAGEMENT

Log into your [Tenable Support Portal](#) using the email address above to download product.

Locate the relevant product within the Support Portal under '**Activation Codes**' and click '+' then copy and paste the applicable Activation Code into your instance.

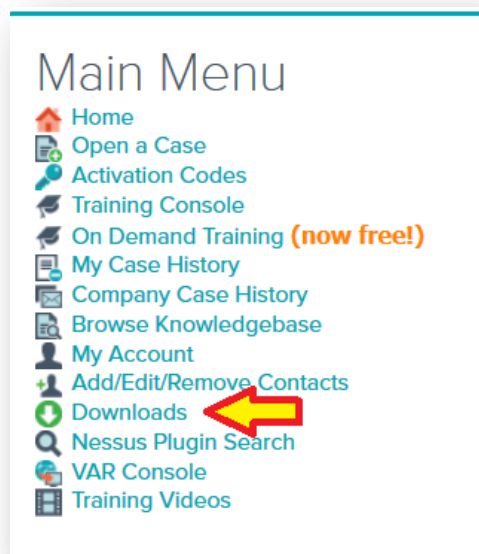
See how to view tickets, access to 24x7 technical support via email or chat, manage licenses and add contacts from within the Support Portal [here](#).

Sign into your account on the Tenable Support Portal, which can be directly accessed here:

<https://support.tenable.com/>

Download Nessus

- If you need to download Nessus, go to the "**Downloads**" link in the Tenable Support Portal.



2. Click "Nessus and Nessus Manager".

Welcome to the Tenable Download Center!
This interface allows you to download Tenable products as well as support files for them.

	Product Documentation Need a manual? Download the documentation for Tenable software.		Passive Vulnerability Scanner Download the Passive Vulnerability Scanner.
	SecurityCenter, 3D Tool and xTool Download SecurityCenter, 3D Tool and xTool.		Nessus and Nessus Manager Download Nessus and Nessus Manager.
	Log Correlation Engine Download the Log Correlation Engine and clients.		Tenable Appliance Download the Nessus/SecurityCenter/PVS Appliance images.
	Compliance and Audit Files Download Nessus/SecurityCenter compliance and audit files.		

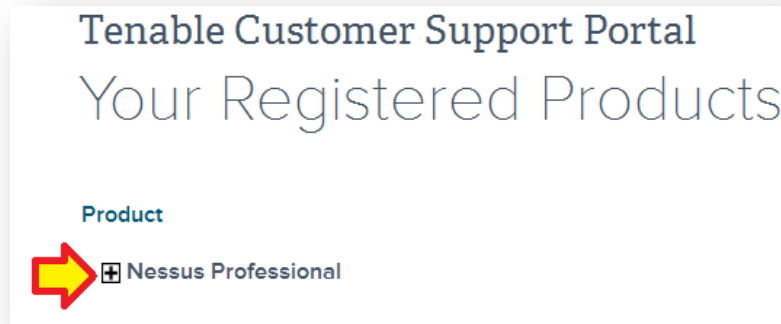
Install Activation Code

1. To obtain your Activation Code, select "Activation Codes" from the main page of your Tenable Support Portal account.

Main Menu

- Home
- Open a Case
- Activation Codes
- Training Console
- On Demand Training (now free!)
- My Case History
- Company Case History
- Browse Knowledgebase
- My Account
- Add/Edit/Remove Contacts
- Downloads
- Nessus Plugin Search
- VAR Console
- Training Videos

-
2. Click “+” next to Nessus. The Activation Code is listed under the Activation Code column.



3. Install the Activation Code for your Nessus scanner according to the following directions:

http://static.tenable.com/documentation/Nessus_Activation_Code_Installation.pdf

For More Information

Nessus documentation can be found here:

<https://docs.tenable.com/nessus/>

More information about the Tenable Support Portal features can be found here:

<http://www.tenable.com/whitepapers/tenable-network-security-support-portal>

If you experience any problems with the registration process, please contact licenses@tenable.com.

Please direct all support related questions to support@tenable.com and provide your Customer ID. You may also log in to the Tenable Support Portal and open a ticket.

About Tenable Network Security

Tenable Network Security transforms security technology for the business needs of tomorrow through comprehensive solutions that provide continuous visibility and critical context, enabling decisive actions to protect your organization. Tenable eliminates blind spots, prioritizes threats, and reduces exposure and loss. With more than one million users and more than 20,000 enterprise customers worldwide, organizations trust Tenable for proven security innovation. Tenable's customers range from Fortune Global 500 companies, to the U.S. Department of Defense, to mid-sized and small businesses in all sectors, including finance, government, healthcare, higher education, retail, and energy. Transform security with Tenable, the creators of Nessus and leaders in continuous monitoring, by visiting tenable.com.