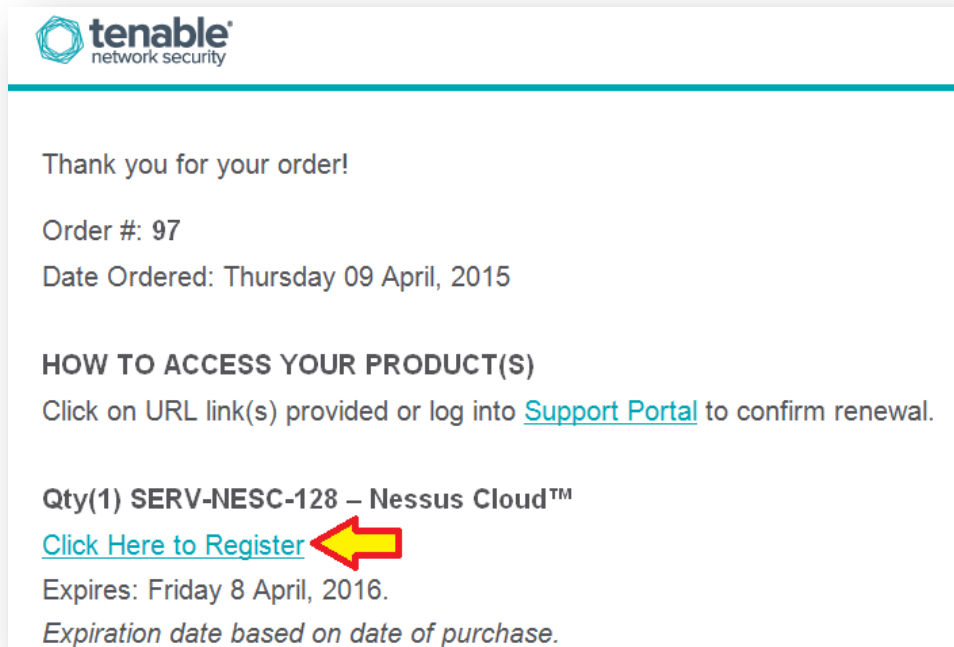# Nessus Cloud User Registration

Create Your Tenable Nessus Cloud Account

1. Click on the provided URL to create your account. If the link does not work, please cut and paste the entire URL into your browser.

    Customers must agree to the Scanning Service Agreement in order to complete the activation process.

    Thank you for your order!

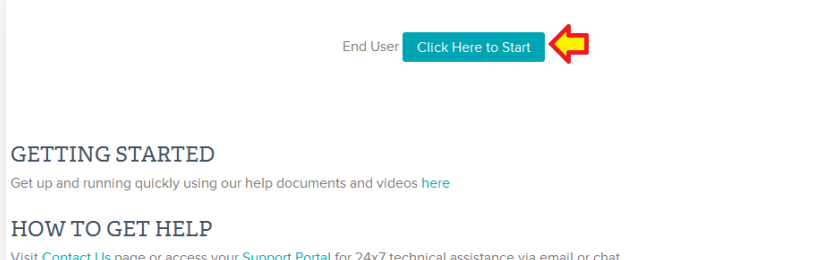   Order #: **97**

    Date Ordered: Thursday 09 April, 2015

    HOW TO ACCESS YOUR PRODUCT(S)

    Click on URL link(s) provided or log into Support Portal to confirm renewal.

    Qty(1) SERV-NESC-128 – Nessus Cloud™

    Click Here to Register

    Expires: Friday 8 April, 2016.

    Expiration date based on date of purchase.

2. The End User will need to click "Click Here to Start".

    # Welcome to the Tenable Product Registration Page!

    End User   Click Here to Start

    ## GETTING STARTED

    Get up and running quickly using our help documents and videos here

    ## HOW TO GET HELP

    Visit Contact Us page or access your Support Portal for 24x7 technical assistance via email or chat.

3. If you do not already have a Tenable Support Portal account (this is not the same as a Tenable Store account, which is for purchasing only and not providing support services), click on "New Customer".

4. Fill in the requested information with a valid corporate email address that will be used for the login to the Tenable Support Portal.

5. If you already have an account on the Tenable Support Portal, you still need to click on the URL to merge the new Activation Code with your existing account by selecting "Existing Customer".

Were you a Tenable customer with a Tenable Support Portal account before this purchase?

Please note that an account with the Online Store is not a Tenable Support Portal account.

Existing Customer   Utilize an existing Tenable Support Portal account.

New Customer   Create a new Tenable Support Portal account.

6. Provide your Customer ID, Registered Email Address and Tenable Support Portal account password, then click "Search".

If you have an existing Tenable Support Portal account, please log into the portal, get your Customer ID, enter it here and click search. If you cannot find the contact you would like to assign this product to, contact support and have the contact added:

Customer ID: 00000

Your Email: yourname@domainname.com

Your Password: ••••••••

Search

7. From the drop-down list, select the contact you would like to assign the product to, and then click "Submit".
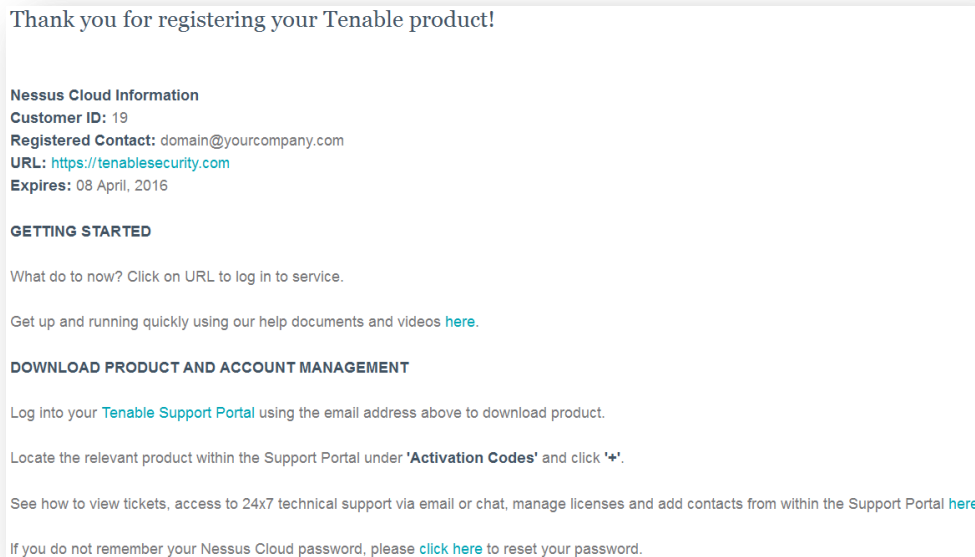
Your Email: yourname@domainname.com

Your Password: ••••••••

Search

Contact: -Select Contact-

-Select Contact-
Your Name - yourname@domainname.com
Your Name Here - localname@domainname.com

Submit

8. After verifying your information, you will receive a product activation confirmation page that includes your URL, Expiration Date, and directions to access your product.


Sign into your account on the Tenable Support Portal and click on "Activation Codes" to confirm the expiration date of your service and to review Nessus documentation. The Tenable Support Portal can be directly accessed here: https://support.tenable.com/

Log in to your Nessus Cloud

Use the URL for your scanner that is provided in your Nessus Cloud: Account Information" email or in the Tenable Support Portal under "Activation Codes" and "Nessus Cloud". Use the email address and password that was set up when the account was created. If you have forgotten the password for the Nessus Cloud, you can click on the "Forgot your password?" link to have a password reset URL sent to your email address.

If you need to change your Nessus Cloud password, click on your email address in the upper right hand side of the scanner screen and chose the "User Profile" option in the drop-down list.
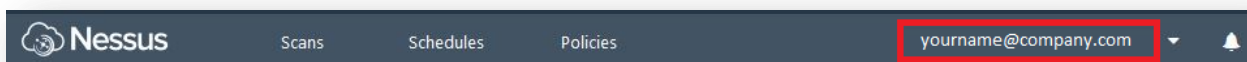
Once the new password has been submitted, the following confirmation will appear. The Nessus Cloud password can only be changed when logged in to the service. The Tenable Support Portal does not control this feature and can have a different password.
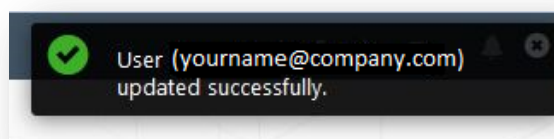
For More Information

Nessus documentation can be found here:

http://www.tenable.com/products/nessus/documentation

More information about the Tenable Support Portal features can be found here:

http://www.tenable.com/whitepapers/tenable-network-security-support-portal

If you experience any problems with the registration process, please contact licenses@tenable.com.

The Nessus Cloud is supported by email only. Please direct all support related questions to support@tenable.com and provide your Customer ID with a detailed description of the issue you are having. You may also log in to the Tenable Support Portal to generate a support ticket.

About Tenable Network Security

Tenable Network Security provides continuous network monitoring to identify vulnerabilities, reduce risk, and ensure compliance. Our family of products includes SecurityCenter Continuous View™, which provides the most comprehensive and integrated view of network health, and Nessus®, the global standard in detecting and assessing network data. Tenable is relied upon by many of the world's largest corporations, not-for-profit organizations and public sector agencies, including the entire U.S. Department of Defense. For more information, visit tenable.com.