

How to Add a Contact

To add a technical contact or purchasing agent to your account, please email licenses@tenable.com with the name, email, and phone number for the person that you want to add to your account. We will send a confirmation and instructions on how to activate the new accounts.

The screen below lists an example of users who can and cannot manage and view the Activation Code(s):

Activation Codes

You are setting visibility for SecurityCenter
XXXX-XXXX-1234-ABCD

Email	Name	No View	View	Owner
yourname@domainname.com	Your Name(PC)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
domain@yourcompany.com	Registered Contact	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

“**No View**” prevents the user from seeing the Activation Code(s) in the Tenable Support Portal.

“**View**” allows the user to see the Activation Code and the information associated with each Activation Code (registration status, expiration date, etc.), but the contact does not have the ability to reset the Activation Code.

The “**Owner**” can view all information associated with the Activation Code(s) and also has the ability to reset the Activation Code(s).

The Tenable Support Portal features whitepaper describes how to add, delete, or adjust authorized contacts for the Tenable Support Portal:

<http://www.tenable.com/whitepapers/tenable-network-security-support-portal>

About Tenable Network Security

Tenable Network Security provides continuous network monitoring to identify vulnerabilities, reduce risk, and ensure compliance. Our family of products includes SecurityCenter Continuous View™, which provides the most comprehensive and integrated view of network health, and Nessus®, the global standard in detecting and assessing network data.

Tenable is relied upon by more than 24,000 organizations, including the entire U.S. Department of Defense and many of the world's largest companies and governments. We offer customers peace of mind thanks to the largest install base, the best expertise, and the ability to identify their biggest threats and enable them to respond quickly.

For more information, please visit tenable.com.