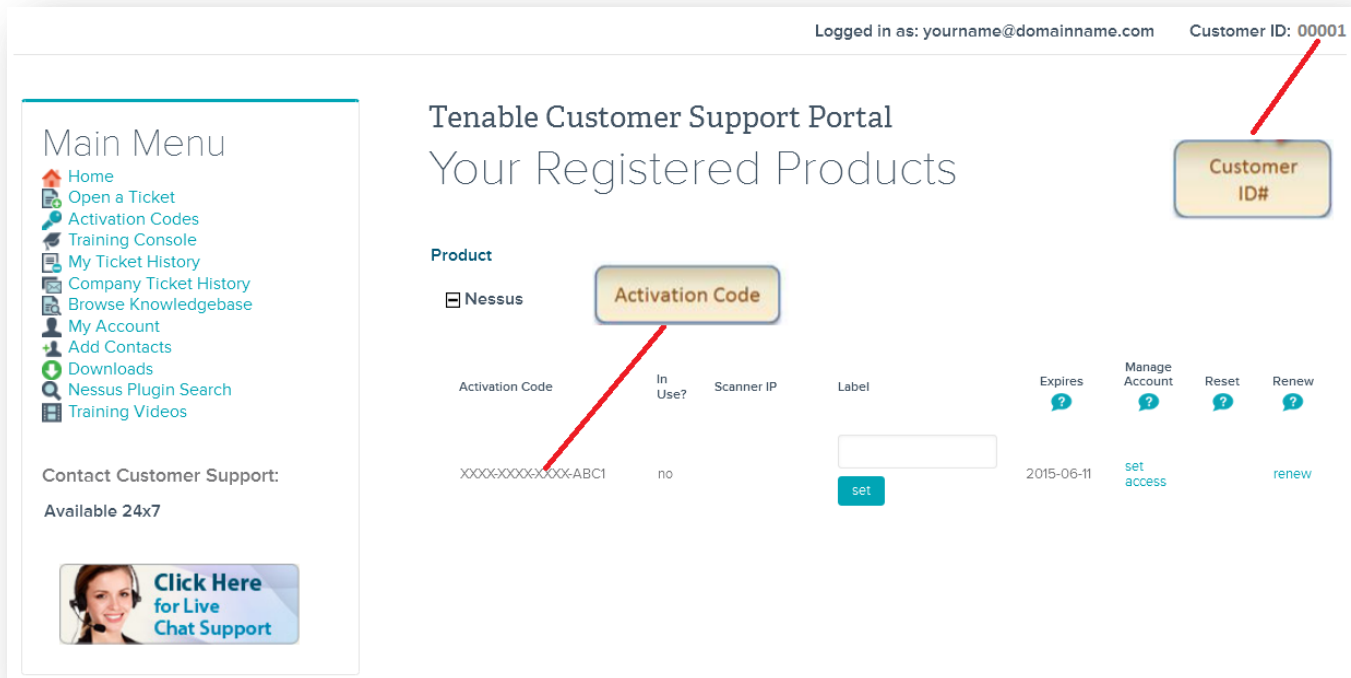


# How to Locate Your Customer ID and Activation Code

Log in to the Tenable Support Portal: <https://support.tenable.com/support-center/>



The screenshot shows the Tenable Customer Support Portal interface. At the top right, it displays "Logged in as: yourname@domainname.com" and "Customer ID: 00001". The main heading is "Tenable Customer Support Portal" followed by "Your Registered Products". On the left is a "Main Menu" with various navigation options. The central area shows a table of products, with "Nessus" selected. A red arrow points to the "Activation Code" column, which contains a masked code "XXXXXXXXXX-ABC1". Another red arrow points to the "Customer ID#" field in the top right corner, which contains "00001".

Product	Activation Code	In Use?	Scanner IP	Label	Expires	Manage Account	Reset	Renew
Nessus	XXXXXXXXXX-ABC1	no		<input type="text"/>	2015-06-11	set access		renew

To locate your Activation Code, click "Activation Codes" under the Main Menu and then click on the "+" next to the product name.

If you do not have or cannot locate your Customer ID#, please contact Tenable via the Contact page: <http://www.tenable.com/contact/customers>. Please be prepared to provide your Tenable Order ID, Activation Code, or registered contact email address available.

## About Tenable Network Security

Tenable Network Security provides continuous network monitoring to identify vulnerabilities, reduce risk, and ensure compliance. Our family of products includes SecurityCenter Continuous View™, which provides the most comprehensive and integrated view of network health, and Nessus®, the global standard in detecting and assessing network data.

Tenable is relied upon by more than 24,000 organizations, including the entire U.S. Department of Defense and many of the world's largest companies and governments. We offer customers peace of mind thanks to the largest install base, the best expertise, and the ability to identify their biggest threats and enable them to respond quickly.

For more information, please visit [tenable.com](http://tenable.com).