PVS Subscription Registration Process

Create Your Tenable Support Portal Account

1. Click on the provided link to create your account. If the link does not work, please cut and paste the entire URL into your browser.
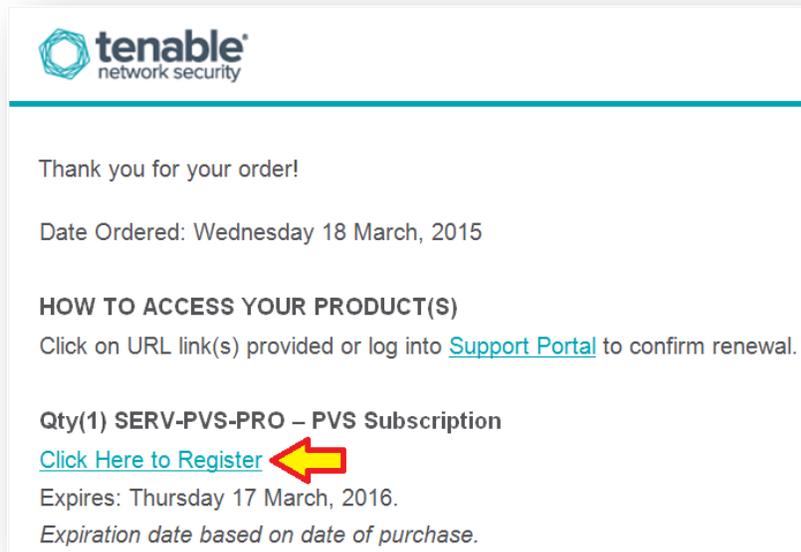
2. The End User will need to click "**Click Here to Start**".
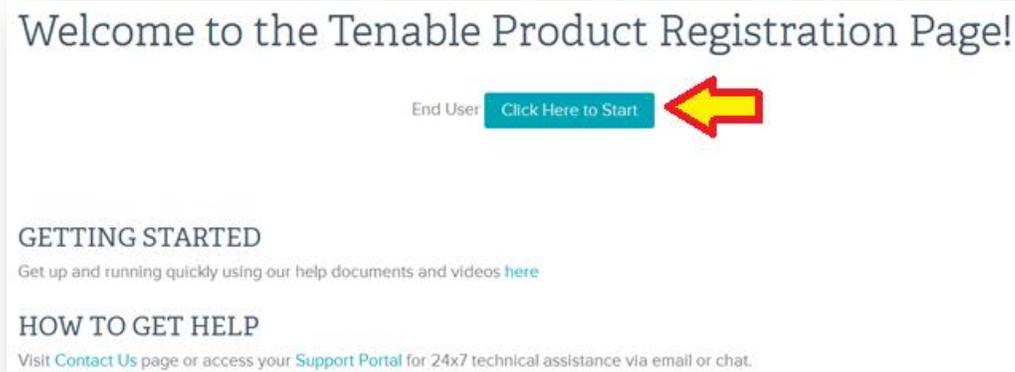
3. If you do not already have a Tenable Support Portal account (this is not the same as a Tenable Store account, which is for purchasing only and not providing support services), click on "**New Customer**".

4. Fill in the requested information with a valid corporate email address that will be used for the login to the Tenable Support Portal.

5. If you already have an account on the Tenable Support Portal, you still need to click on the URL to merge the new Activation Code with your existing account by selecting "**Existing Customer**".

6. Provide your Customer ID, Registered Email Address, and Tenable Support Portal account password, then click "**Search**".

7. From the drop-down list, select the contact you would like to assign the product to, and then click "**Submit**".

8. After verifying your account information, you will receive a product activation confirmation page that includes your Activation Code, Expiration Date, and directions to download your product.

Thank you for registering your Tenable product!

PVS Subscription Information
Customer ID:0000
Registered Contact: yourname@company.com
Activation Code: XXXX-XXXX-XXXX-XXXX
Expires:17 March, 2016

GETTING STARTED

What to do now? Copy and paste the Activation Code into your instance or click on URL to log in to service.

Get up and running quickly using our help documents and videos here.

DOWNLOAD PRODUCT AND ACCOUNT MANAGEMENT

Log into your Support Portal using the email address above to download product.

Locate the relevant product within the Support Portal under **'Activation Codes'** and click **'+'** then copy and paste the applicable Activation Code into your instance.

See how to view tickets, access to 24x7 technical support via email or chat, manage licenses and add contacts from within the Support Portal here.

Download PVS

1. If you need to download PVS, go to the "**Downloads**" link in the Tenable Support Portal.

Main Menu
- Home
- Open a Case
- Activation Codes
- Training Console
- On Demand Training **(now free!)**
- My Case History
- Company Case History
- Browse Knowledgebase
- My Account
- Add/Edit/Remove Contacts
- Downloads
- Nessus Plugin Search
- VAR Console
- Training Videos
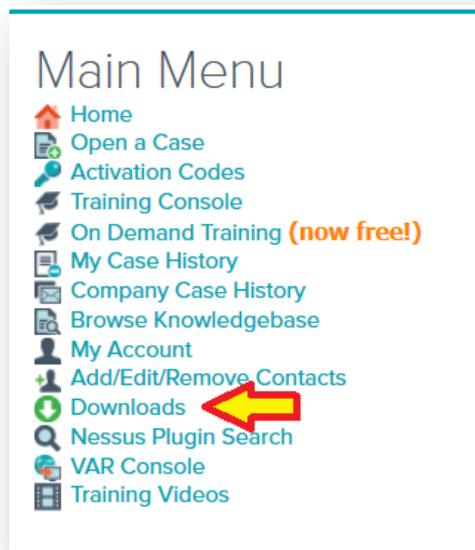
2. Click "**Passive Vulnerability Scanner**".

Welcome to the Tenable Download Center!

This interface allows you to download Tenable products as well as support files for them.

Product Documentation

Need a manual? Download the documentation for Tenable software.

Passive Vulnerability Scanner

Download the Passive Vulnerability Scanner.

SecurityCenter, 3D Tool and xTool

Download SecurityCenter, 3D Tool and xTool.

Nessus and Nessus Manager

Download Nessus and Nessus Manager.

Log Correlation Engine

Download the Log Correlation Engine and clients.

Tenable Appliance

Download the Nessus/SecurityCenter/PVS Appliance images.

Compliance and Audit Files

Download Nessus/SecurityCenter compliance and audit files.

Install Activation Code

1. To obtain your Activation Code, select "**Activation Codes**" from the main page of your Tenable Support Portal account.

Main Menu

- Home
- Open a Case
- Activation Codes
- Training Console
- On Demand Training **(now free!)**
- My Case History
- Company Case History
- Browse Knowledgebase
- My Account
- Add/Edit/Remove Contacts
- Downloads
- Nessus Plugin Search
- VAR Console
- Training Videos

2. Click "**+**" next to PVS Subscription. The Activation Code is listed under the Activation Code column.
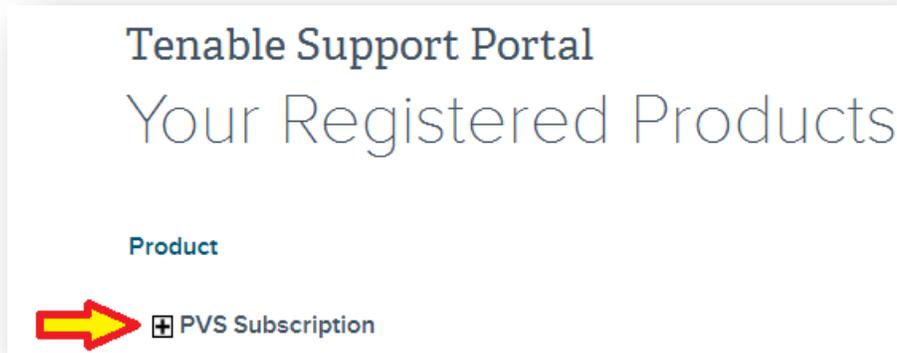
3. Install the Activation Code for your PVS subscription according to the following directions:

http://static.tenable.com/prod_docs/PVS_Activation_Code_Installation.pdf

For More Information

PVS documentation can be found here:

https://docs.tenable.com/pvs/

More information about Tenable Support Portal features can be found here:

http://www.tenable.com/whitepapers/tenable-network-security-support-portal

If you experience any problems with the registration process, please contact licenses@tenable.com.

Please direct all support related questions to support@tenable.com and provide your Customer ID. You may also log in to the Tenable Support Portal and open a ticket.

About Tenable Network Security

Tenable Network Security transforms security technology for the business needs of tomorrow through comprehensive solutions that provide continuous visibility and critical context, enabling decisive actions to protect your organization. Tenable eliminates blind spots, prioritizes threats, and reduces exposure and loss. With more than one million users and more than 20,000 enterprise customers worldwide, organizations trust Tenable for proven security innovation. Tenable's customers range from Fortune Global 500 companies, to the U.S. Department of Defense, to mid-sized and small businesses in all sectors, including finance, government, healthcare, higher education, retail, and energy. Transform security with Tenable, the creators of Nessus and leaders in continuous monitoring, by visiting tenable.com.