TENABLE.IO ACTIVATION

These instructions are provided to help the End User of Tenable.io create a Tenable Community account and activate their product(s).

CREATE YOUR TENABLE ACCOUNT

1. Click on the URL provided in your Order Confirmation email. If the link does not work, please copy and paste the entire URL into your browser.

   Note that Customers must agree to the Scanning Service Agreement in order to complete the activation process.

2. If you do not already have a Tenable Community account, click on “Create Account”. If you do already have a Tenable Community account, skip to step (5).

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3. Fill in the requested information, and be sure to provide a valid corporate email address, which will be used for logging into the Tenable Community. You will be asked to fill in both User Information and Company Information.
4. Next, you will land on the Review page. If all information looks correct, hit “Create Account” to create your account. Skip to step (6).

5. If you already have a Tenable Community account, click the “Login” button to proceed with merging the new Activation Code with your existing account. When prompted, log in with your registered email address and account password.

6. From the drop-down list, select the contact you would like to assign the product to, and then click “Next”.
7. You will then be prompted to create a password for your Tenable.io account, and to select the region in which you’d like to host your Tenable.io account.

8. After verifying your account information, hit the “Activate” button in the lower right to activate your product.
9. Your product is now successfully activated. The confirmation page includes your product's expiration date and asset size details. You will also receive this information via email.

Be sure to check out your product in the Tenable Community to confirm the expiration date and to view documentation. The Tenable Community can be directly accessed here: https://community.tenable.com/.

LOG IN TO TENABLE.IO

Once you've activated your Tenable.io product, click the “Login to Tenable.io” button on the Confirmation page, or use the URL provided in the Confirmation email. Log in using the email address and password that was set up during the activation process. (If needed, click on the “Forgot your password?” link to have a password reset URL sent to your email address.)

If you need to change your Tenable.io password, click on your email address in the upper right-hand side of the scanner screen, and select the “My Account” option in the drop-down list.
Once the new password has been submitted, the following confirmation will appear. The Tenable.io password can only be changed when logged into the service. The Tenable Community does not control this feature and can have a different password.

FOR MORE INFORMATION

Tenable.io documentation can be found here:

https://docs.tenable.com/TenableIO.htm

More information about the Tenable Community features can be found here:


If you experience any problems with the registration process, please contact licenses@tenable.com.

For technical support with Tenable.io, you may log into the Tenable Community to generate a support ticket.

ABOUT TENABLE

Tenable®, Inc. is the Cyber Exposure company. Over 30,000 organizations around the globe rely on Tenable to understand and reduce cyber risk. As the creator of Nessus®, Tenable extended its expertise in vulnerabilities to deliver the world’s first platform to see and secure any digital asset on any computing platform. Tenable customers include more than 50 percent of the Fortune 500, more than 30 percent of the Global 2000 and large government agencies. Learn more at www.tenable.com.