

# **TENABLE UNIVERSITY**

# INSTRUCTIONS FOR VIRTUAL CLASSES OR CERTIFICATION EXAMS

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# **TENABLE UNIVERSITY INSTRUCTIONS**

# Log into Tenable University

 Using an HTML5 compliant browser, navigate to <u>https://university.tenable.com/</u>

If you have a Tenable Support Portal or Tenable Community login, use the same credentials to access Tenable University. Otherwise, click the **Create an Account** tab to create a new account.

() tenable				
Tenable University				
CUSTOMER NOTE: Please login with your Tenable credentials If you need to create an account, please use the 'Create an Account' tab.				
Log In Create an Account				
<b>∂</b>				
Don't remember your password?				
If you are a Partner, <b>please go here</b> for registration and sign-in.				
LOG IN >				

# Setting Local Time Zone and Updating Profile

Once you are logged into your Tenable University account, we recommend that you update your user profile to your local time zone.

2. Click the User Menu in the upper-left corner of the main dashboard.

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NUM COLUMN SUDDAU	Product Education	n Dashboard rses				
	Tenable now offers Speci education and certificati please visit our <u>website</u> o	alist Certification for Tenable Vu on program <u>hero</u> . Premium conte r contact <u>sales</u> .	Welcome to Te Inerability Management, Tena ent requires an enrollment coo	nable University! ble Security Center, and Tenable OT Security You can learn more about Tenable's le to access, and this code is provided after purchase. For pricing or to make a purchase,		
	On-Demand Courses 로 Q Product Introduction (F	ree)	1/3 🔇 🔊	Self-Enrollment           Self-Enrollment           Large-by-present content code to begin-by-represent		
	Ctenable Cloud Security Introduction to Tenable Cloud Security	tenable one introduction to Tenable One N D Flowering	Ctenable Attack Surface Management Introduction to Tenable Attack Surface Management	Premium Content (Purchase Required) Intender Information Vendale		



3. Then, click the My profile icon.



- 4. On the next screen, click the **Preferences** section and select your local **Time Zone** from the drop-down menu.
- 5. Click the **Save Changes** button.
- Click the Personal Info section to enter your First and Last Name in the appropriate fields.
- 7. Click the **Save Changes** button.

Preferences	
Set your language and your time options preferences	

Language	
English	•
Date format	
03/15/2005 05:30:00 pm	*
Time Zone	
(GMT -05:00) America/Chicago	•
SAVE CHANGES	



## Using an Enrollment Code

When training is purchased, enrollment codes are sent via email to the primary contact for your organization. This email contains <u>all</u> enrollment codes for as many instruction seats as purchased. Here is an example of the email:

#### Greetings Valued Tenable Customer!

Thank you for your recent purchase:

[2 Day Virtual Seat - Tenable Vulnerability Management]

If you are not the one attending class, please forward an enrollment code and the below instructions to the individual(s) that will attend.

The steps needed to use an enrollment code and register for a class are highlighted below. A detailed walkthrough of the process can be found <u>here</u>.

#### Enrollment Instructions:

**Step #1:** Log into <u>Tenable University</u> with your credentials. For best results, please ensure your user profile in Tenable University is set to your local time zone.

**Step #2:** From the main dashboard of Tenable University, enter your single use enrollment code in the **Instructor-led Course Enrollment** section to unlock the course. Then click the **Submit** button.

Congratulations! You have **unlocked** the course and can now **register** for the session of your choice.

**Step #3:** To register for a specific session date, select the icon in the **Instructor-led Courses** section for your product.

**Step #4:** Select a session date from the list, and click **ENROLL INTO THIS SESSION**. Please make sure the session you choose is for your desired region and time zone. Note you will return to this area when class begins to join the webinar.

You will receive additional email communication once your seat in the chosen session has been reserved. If you need further information or require assistance, please contact us at <u>university@tenable.com</u>.

Kindly, The Tenable University Team

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**Note:** Training should be scheduled within nine (9) months of the Purchase Date and completed within twelve (12) months of the Purchase Date. For specifics around scheduling/rescheduling, please review the <u>Tenable Master Agreement</u>.

Since an enrollment code is registered to whomever uses it, one code should be distributed to each individual wishing to attend training. Then, *that* individual needs to use the enrollment code. Enrollment codes are entered on the main page of Tenable University.

 For Virtual Classes or Nessus Fundamentals, enter your enrollment code in the Enrollment code field and then click the Submit button (arrow icon). For certification exams, you <u>do not enter enrollment codes here</u>. Instead, follow the <u>Certification Instructions</u>.

Welcome to Tenable University! Tenable now offers Specialist Certification for Tenable Vulnerability Management, Tenable Security Center, and Tenable OT Security! You can learn more about Tenable's education and certification program here. Premium content requires an enrollment code to access, and this code is provided after purchase. For pricing or to make a purchase, please visit our website or contact sales.								
On-Demand Courses			Premium Content Enrollment					
후 Q Product Introduction (F	ree)	1/3 🔇 🔇	Self-Enrollment Enter your premium content enrollment code to testcode begin the registration process.					
Cloud Security	<b>tenable</b> one Introduction to Tenable One	<b>tenable</b> Attack Surface Management Introduction to Tenable Attack Surface Management	Premium Content (Purchase Required)					
EN	EN	EN	On-Demand Course On-Demand Course					
E E-learning	E-learning	E E-learning						



If the enrollment code provided is valid, you will see a confirmation that you have access to a course.

Premium Content Enrollment	
Your code gives you access to 1 course You can find the new course in "My courses and learning plans	s" page
INSERT ANOTHER CODE	VIEW ALL MY COURSES AND LEARNING PLANS

If your code is not accepted, please contact Tenable at <u>university@tenable.com</u>.

# **ON-DEMAND INSTRUCTIONS**

Once your course is unlocked with your enrollment code (see instructions above), you can then access it from the **Premium Content** section as many times as you like, for one year from purchase. On-demand courses are accessed from the **On-Demand Courses -All Courses** icon. Only courses you have purchased and redeemed will be shown as unlocked within the catalog.





# VIRTUAL CLASS INSTRUCTIONS

### **Register for a Session**

Once your course is unlocked with your enrollment code, you need to register for a session of your course.

1. Navigate to the **Premium Content** section and click the appropriate course icon.



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2. Select the session you wish to attend, paying attention to the region and the dates each session is offered.

	Tenable Security Center Expert	
Cecurity Center	Participants in this premium two-day course will build on their previous Tenable Security Center Specialist instruction to advance their usage of the Tenable Security Center platform's powerful capabilities. Content for the instructor-led course includes deploying Tenable Security Center in large and extremely large-scale environments, tuning Tenable Security Center for maximum performance, using the Tenable Security Center API with pyTenable, and importing Tenable Security Center data into Tenable Lumin for Cyber Exposure risk analysis.	r
	Please Note: Classes listed in the LATAM region will be taught in Spanish. Show Less	
You have not selected a se	ession yet. Please select one, and click Enroll into this session.	
VIRTUAL   Australia/Syd START 🖬 07/15/2024 - (GMT -05:00) America/Ch	rdney   APAC   SC EXPERT → END	*
VIRTUAL   America/New START 🖬 07/24/2024 (GMT -05:00) America/Ch	WY York   AMER   SC EXPERT → END © 07/25/2024 hicago	~
VIRTUAL   America/Nev START 🖬 09/11/2024 - (GMT -05:00) America/Ch	W York   AMER   SC EXPERT → END 1 09/12/2024 hicago	~
VIRTUAL   GMT+3   EM START 🖬 09/23/2024 (GMT -05:00) America/Ch	1EA → END  □ 09/24/2024 hicago	~

You may click a session to see the start times and length of instruction.

### 3. Click "ENROLL INTO THIS SESSION" to make your selection.



ENROLL INTO THIS SESSION



You are now enrolled in your chosen session. You will receive email reminders one week, one day, and one hour before your chosen session begins.

<b>Otenab</b> Security Cer	Session: VIRTUAL   America/New_York   AMER   SC EXPERT	This course is not yet completed.
OVERVIEW	CONTENT	
A You mus	t attend at least 2/2 events to complete this session	
07/24/2024	Day 1 - VIRTUAL   America/New_York   AMER   SC EXPERT ③ 08:00 AM - 04:00 PM (GMT -05:00) America/Chicago	~
07/25/2024	Day 2 - VIRTUAL   America/New_York   AMER   SC EXPERT ③ 08:00 AM - 04:00 PM (GMT - 05:00) America/Chicago	~
Course Des	scription	
Participants in Content for the	this premium two-day course will build on their previous Tenable Security Center Specialist instruction to advance the e instructor-led course includes deploying Tenable Security Center in large and extremely large-scale environments. tu the Center Divide proceeding of the control of the Center of the control of the c	ir usage of the Tenable Security Center platform's powerful capabilities. Ining Tenable Security Center for maximum performance, using the
Please Note: 0	try Center API with pylenable, and importing lenable security Center data into lenable Lumin for Cyber Exposure risk Classes listed in the <b>LATAM</b> region will be taught in Spanish.	anaiysis.

**Please Note:** You can self-enroll in a session until 11:59 PM the day before the course start date (in the time zone of the session). Once the start day has arrived, registration closes automatically and changes cannot be made.

## **Changing Enrolled Session**

If you are unable to attend a class session you registered for, you have two options. If you already know which session you would like to move your registration to, you can simply change your registration to that session. If you know you cannot attend your chosen session, but do not yet know which new session fits your schedule, you can unenroll and then select another session later.



To change or unenroll from a session, please navigate to the course in Tenable University. If you have already registered for a session to attend, you will see these icons at the top right of the page:



If you already know which session you would like to attend, use the icon on the right to move your enrollment to the new session.

To unenroll from a session now and choose another session later, use the icon on the left. This will unenroll you from this session, and you can choose another at your convenience following the same process you used to select your first session.

## **Next Steps**

Before your class starts, you need to make sure you are prepared. Students should possess a basic understanding of TCP/IP networking, operating systems security, and common client/server applications.

Broadband internet access is required, along with a current PDF viewer, and an updated web browser (like Google Chrome, Apple Safari or Mozilla Firefox). Students must also have an advanced text editor available, such as Notepad++, Atom, Light Table, or Bluefish.

Please see the table below for technical requirements and use the test links to ensure compatibility before training begins.

Requirement	Reference Information	Test Links
Adobe Reader	https://get.adobe.com/reader/	https://helpx.adobe.com/reader.html
Zoom Conferencing	Zoom Getting Started	Zoom Conference Test
Lab Connectivity	Some Tenable products have web interfaces on certain ports	<u>https://lab-test.labs.university.tenable</u> . <u>com/</u>



# On the Day of Class

When it is time for class, log into Tenable University and return to your course. The "**Upcoming**" button will be replaced with a button that reads "**Join Webinar**" (Zoom Session) that you may click on to enter your class up to 15 minutes before the start time.

<b>Otenak</b> Security Ce	Tenable Security Center Expert Session: VIRTUAL   America/New_York   AMER   SC EXPERT	This course is not yet completed.
You mus	t attend at least 2/2 events to complete this session           Day 1 - VIRTUAL   America/New_York   AMER   SC EXPERT           ③ 08:00 AM - 04:00 PM           (GMT - 05:00) America/Chicago	

# **Completion Certificate**

Once you have attended all sessions of a given course, you will be presented with a button to be able to download your Certificate of Completion. Navigate to the course and click the button shown below.





# **CERTIFICATION INSTRUCTIONS**

## **Proctoring Service**

Tenable uses ProctorU to proctor certification exams. Instructions are provided below. For assistance, please contact ProctorU via their chat, at <u>https://auto.proctoru.com/chat/</u>

## **ProctorU Technical Requirements**

Before your exam, please confirm you meet ProctorU's technical requirements.

Browser:

• Google Chrome or Firefox; please disable your pop-up blocker

Equipment:

- Personal desktop or laptop computer (required)
- Built-in or external webcam
- Built-in or external microphone
- Built-in or external speakers
- Ability to use a video conferencing app, such as Zoom or GoToMeeting

## Navigating to Tenable University

You will receive an email from Tenable with your enrollment code. This enrollment code will allow you to schedule and take your exam.

4. First, you will need to login to https://university.tenable.com





- 5. Click this icon at the top left corner of your screen.
- 6. Then you will need to click **My Certification Exams**. You will then be directed to the **Manage My Exam** page.

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Slack	🔩 Fuze 🛛 🙇 Zoom	Technical Support	📑 How to say No to	🗀 Schedules 🛛 🖅 Co	intact Accredibl 🕴	Slack   technical-s.	. 📀 🔶 openssi command	. 📺 Tenable core merg	protocol error tena	>>   🗀 All Bookn
=		e		Search o	ontent in the platfo	orm		Q		0
< Back	Product Education	Dashboard > My Certifi	ication Exams							
		Man This dashb	age My I	Exam edeem an enrollment c	ode for a <u>Tenable</u>	e certification exa	<u>n</u> . Once redeemed, you w	ill register, schedule, a	nd take the exam	
		with our ce	ertification partner, N	Meazure Learning, via ti	heir exam platfor	m, ProctorU.				
		Enrollment	Code							
		Enter enr	rollment code							
		Redeem	Enrollment Code							
		My Ex	kams 😮							
		Go to Exa	am Portal							
		Exam Na	me Enro	llment Code	Status	Score	Completion Date	Expires	Action	

7. Enter your Exam code in the **Enrollment Code** text field and click **Redeem Enrollment Code**.

C tenable		Search content in the platform				Q.			0
Product Education Dashboard > My C	Certification Exams								
	Manage My	Evame							
	This dashboard allows you to with our certification partner,	redeem an enrollment code for a Tenable certific ProctorU.	ation exam.	. Once r	edeemed, you wi	ll register, schedule, and	take the exam		
	Enrollment Code								
	Enter your enrollment code								
	Redeem Enrollment Code								
	Redeen Enrollment oode								
	My Exams 😮								
	Go to Exam Portal								
					Completion				
	Exam Name	Enrollment Code	Status	score	Date	Expires	Action		
	Specialist Written Exam	ProctorUProdScSpecWrittenUAI02052025	Enrolled	N/A	N/A	Sun, Jan 25, 2026, 12:00:00 AM EST	Unenroll		
Let us kn Your learn	now you agree to cookies	rmance, preferences, usage & statistics. By accepting t	hem, you cor	nsent to	store on your devi	P			
only the co your cook	ookies that don't require consent. By contin ie settings at any time in the Cookie prefere	uing to browse this website, you implicitly agree to the nces.	use of neces	isary coo	kies. You can chan	COOKIE PREFEREN	ACCEPT		

8. Under **My Exams**, click **Go to Exam Portal**. You will be directed to the **ProctorU** page.



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🏰 Slack 🔌 Fuze 👼 Zoom 🜔 Technical Support 🗮 How to say No to 🗅 S	chedules 🗧 Contact Accredibl 😤 Slack   technical-s 🔇 🔶 openssl command	🁖 Tenable core merg 🔵 protocol error tena	🔅 📋 All Bookn
	U U		
	ProctorU		
	Please Review Our Following Terms		
	ProctorU has updated their terms and or privacy policy. Please click the links below to review.		
	By checking this box, you agree to ProctorU's <u>Terms of Service</u> and Privacy Policy.		
	Back Sign In		
	©2025 ProctorU, Inc.		
	All rights reserved		
	Privacy Policy - Terms of Service		

9. On the ProctorU page, click the **Sign in** button. You will be directed to the **Account Settings** page.

🕂 Slack 🗳 Fuze 🎐 Zoom 🕥 Technical Support 🗮 How to say No to 🗅 Sch	redules 🥽 Contact Accredibl 🛱 Siack   technical-s 📀 🧇 openssi command	📊 Tenable core merg 🔵 protocol error tena	>>   🗅 All Bookmarks
My Sessions My Orders Support		My Cart 0	
My Account		Form Legend	
General Settings		General Settings	
Username *	djlfkdjbfdgsd	Enrollments	
Email *	knjfldj;sfnvjldfs	Change Password	
Legal First name *	t		
Legal Last name *	c		
Phone *	2407778888		
Country *	United States \$		
State/ Province/ Region *	Colorado ~		
Time Zone *	(GMT-05:00) US/Eastern ¢		
Preferred Language	English		
Enrollments			
Institution *	Tenable		
	Remove Enrollment		
	Add Enrollment		
	Update Account		•

10. Please fill out your profile for ProctorU and click the **Update Account** button. You will then be returned to the main ProctorU page.

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$\leftrightarrow$ $\rightarrow$ $\bigcirc$ $\mathfrak{S}$ https://api.proctoru	u.com/students/reservations			Update complete.
🕂 Slack 🔇 Fuze 👼 Zoom 🔘 Technic				🗂 Tenable core merg 🕥 protocol error tena »   🗀 All E
	proctor		⊕ Se	elect language 👻 Thomas Corea 👻
	My Sessions My Orders Su	apport		My Cart 0
	Account updated.			×
	(?) Have Questions?	Test Your Equipment	Download Guardian	Schedule New Session
	Scheduled Appointments			
	Te Active Exams Int	sting Center formation Date & Time	Type Status	Actions
	Tenable     Or       SecurityCenter     Specialist Written       Tenable     Show 20 results	e .	Lives Pending	Check your exam rules Schedule
	ProctorU About [2" Privacy Policy [2"	My Account Account Settings Password Settings	Support C <sup>®</sup> URL Redirection Service C <sup>®</sup>	X () ProctorU, Inc. All rights reserved. © Copyright 2025

# **Scheduling Your Exam**

**PLEASE NOTE:** Enrollment codes are one-time use. Once they are entered into the ProctorU, they cannot be redeemed by another user.

1. Click the blue **Schedule** button on the ProctorU dashboard. Select the date and time that you would like to take the exam:





- 2. Once you have selected the date and time, click **Submit Search**.
- 3. From here, you can select a session. Then, schedule it by clicking the **Schedule** button. Once you have scheduled your exam with the proctor, you will see a **Successful Registration** prompt.

→ C 😫 https://api.pro	octoru.com/students/order/receipt?id=648	16418		Upi	date complete.
ack 🔩 Fuze 쿌 Zoom 🔘 1	fechnical Support 📃 How to say No to			command 🧮 Tenable core merg 🔘 protocol error ten	a »   🗅 All Bookn
	proctor			⊕ Select language ▼ Thomas Corea ▼	
	My Sessions My Orders Sup	port		My Cart 0	
	Reservation complete.			×	
	Your order was suce	cessful!		Print Receipt	
	Here are some resources	s to help you get ready		Order #64816418	
	Download Guardian E You will be taking your exam in recommended. Guardian will a	Browser In the Guardian Browser, so installing Ilso test your system's hardware and	g it ahead of time is d software to make sure they	Live Tenable SecurityCent See Details >	
	are ready for exam day.	are ready for exam day.  Check Out Our Online Guides Our Help Center has useful guides and videos that can help you make sure you're ready for exam day and answer any questions you may have.			
	ProctorU	My Account	Support	×0	
	About [2] Privacy Policy [2] Terms of Service [2]	Account Settings Password Settings Notification Settings	Support [2] URL Redirection Service Test Your Equipment [2] Resource Center [2]	ProctorU, Inc. All rights reserved.	

If you have any problems, please email university@tenable.com. Be sure to provide your **Enrollment Code**!

### Installing the Guardian Browser

You must install the Guardian Browser in order to take the Exam! If you do not, the Exam will not work.

Here is the link to install the Guardian Browser: <u>https://guardian.meazurelearning.com/</u>

**NOTE:** We highly recommend that you use a personal computer that is <u>not</u> connected to your company's network.





# **ABOUT TENABLE**

Tenable is the exposure management company, exposing and closing the cybersecurity gaps that erode business value, reputation and trust. The company's AI-powered exposure management platform radically unifies security visibility, insight and action across the attack surface, equipping modern organizations to protect against attacks from IT infrastructure to cloud environments to critical infrastructure and everywhere in between. By protecting enterprises from security exposure, Tenable reduces business risk for more than 44,000 customers around the globe. Learn more at <u>tenable.com</u>.